South Suburban Human Rights Authority November 8th, 2012 Meeting at 9:00 a.m. Sertoma Centre 4100 W. 127th Street Alsip, Illinois 60803 (708) 371-9700

1. Call to order, Introductions, Confidentiality Statement and Meeting Minutes from September 13th and October 11th, 2012.

2. Open Session:

A. New Complaints-

13-040-9003 13-040-9004 13-040-9005

3. Closed Session:

A. New Case Assignments-

13-040-9003 13-040-9004 13-040-9005

B. Progress Reports-

12-040-9011 (United Cerebral Palsy) (Kim & Judy)
12-040-9012 (St. James Hospital) (Michele & Judy)
12-040-9014 (Palos Community Hospital) (Georgia)
12-040-9015 (Lydia Healthcare) (Kim and Georgia)
12-040-9016 (Garden Center Services) (Georgia & Kim)
12-040-9018 (Southwest Disabilities Services & Support) (Michele)
13-040-9001 (Individual Advocacy Group) (Kim and Georgia)
13-040-9002 (Woodside Extended Care) (Michele & Maria)

C. Draft Reports/Responses

11-040-9014 (St. James Hospital) (Judy & Michele) 12-040-9001 (Carole Lane Terrace) (Kim) 12-040-9003 (Ingalls Memorial Hospital) (Michele) 12-040-9006 (Midway Neurological & Rehabilitation Center)

12-040-9010 (Joliet Terrace) (Michele)

4. Open Session:

A. Draft Reports for Acceptance-

12-040-9010 (Joliet Terrace) (Michele)

B. Closures/Accept Responses/Make Available to the Public/

11-040-9014 (St. James Hospital) (Judy & Michele)

12-040-9001 (Carole Lane Terrace) (Kim)

12-040-9003 (Ingalls Memorial Hospital) (Michele)

12-040-9006 (Midway Neurological & Rehabilitation Center)

- 5. Other Business and Adjournment:
 - * Travel/Volunteer Certifications
 - * Site Visits/ Other Concerns
 - * Recruitment of HRA Citizen Members

6. Public Comment

Refreshments for November's Meeting/Michele

Next Meeting: December 13th, 2012

Cornerstone Services 777 Joyce Road Joliet, Illinois 60436 (815) 727-6666